

更改客戶資料表格 (不適用於商業網上行客戶) Customer's Change Request Form (Not applicable to Business NETVIGATOR Customer)

請用英文正楷填寫此表格，於適當位置填上✓號及於#刪去不適用處，然後將表格郵寄至香港郵政總局信箱320號或傳真至客戶服務部。
Please complete in BLOCK letters, tick the appropriate boxes, delete if # inappropriate and return by post to GPO Box 320 Hong Kong or fax to Customer Service.

第一節 Section A:

客戶資料 Customer's Information

客戶姓名 姓 名
Customer's Name: Family Name _____ Given Name _____
香港身分證/護照/BR號碼#
HKID/PP/BR No.#: _____ Verified

聯絡電話號碼 (流動號碼) (日間) (夜間)
Contact Tel. No.: (Mobile No.) _____ (Day) _____ (Night) _____

第二節 Section B:

客戶類別 Customer Type

- 網上行客戶 NETVIGATOR Customer** (傳真Fax No. 2888 0100)
現有網上行電郵地址 Existing NETVIGATOR E-mail Address: _____ @netvigator.com/@hkstar.com #
- Now TV客戶 Now TV Customer** (傳真Fax No. 2888 0700)
現有Now TV賬戶號碼 Existing Now TV Bill Account No.: _____

如閣下為網上行寬頻及Now TV客戶，請傳真至2888 0100。
For both NETVIGATOR Broadband and Now TV Customer, please fax to 2888 0100.

第三節 Section C:

更改客戶資料 Change of Customer's Information

- A 更改電郵地址 Change of E-mail Address : 手續費Administration Fee HK\$50**
(不適用於Now TV客戶 Not applicable for Now TV Customer)
新電郵地址之選擇 New E-mail Address preference:
第1選擇 1st Choice _____ @netvigator.com / @hkstar.com
第2選擇 2nd Choice _____ @netvigator.com / @hkstar.com
第3選擇 3rd Choice _____ @netvigator.com / @hkstar.com
生效日期 Expected Effective Date : _____ (日Date) / _____ (月Month) / _____ (年Year)
註Note: (1) 此更改將於4個工作天內生效，確認信件將隨後寄上。
The change will take effect within 4 working days and a confirmation letter will be issued later.
(2) 新密碼將會是你的香港身分證 / 護照 / 商業登記號碼的首6個數字 (如：香港身分證號碼 = A123456(6)，密碼 = a12345)。
The password will be the first 6 digits of your HKID / Passport / BR Number (i.e. HKID = A123456(6), Password = a12345).
(3) 如閣下所選擇之登入名字已被選用，我們將分配一個最近似的成為閣下之登入名字。
If your preferred Login ID(s) is/are not available, we will assign a Login ID that is closest to your choices above.
- B 更改信用卡資料 Change of Credit Card Information**
欲更改之服務 Select Service to be changed: 網上行 NETVIGATOR Now TV
 VISA信用卡 VISA 萬事達卡 MasterCard 美國運通卡 American Express
信用卡號碼: _____ 有效日期 Expiry Date : _____ 月 (mm) / _____ 年 (yyyy)
(授權日期起計有效期至少三個月)
(Must be more than 3 months after the date of this authorization)
持卡人姓名 Cardholder's Name : _____ 持卡人簽署 Cardholder's Signature : _____
- C 更改賬單類別 Monthly Statement Option**
欲更改之服務 Select Service to be changed: 網上行 NETVIGATOR Now TV
 電子賬單 E-mail bill 網上行郵寄賬單 (每月收費HK\$20) NETVIGATOR Printed bill (HK\$20 per month)
E-mail bill address: _____ Now TV郵寄賬單 (每月收費HK\$5) Now TV Printed bill (HK\$5 per month)
- D 更改收取電子賬單之電郵地址 Change of E-mail Address for Receiving E-mail Bills**
新電郵地址 New E-mail Address : _____
- E 更改賬單地址 Change of Billing Address**
欲更改之服務 Select Service to be changed: 網上行 NETVIGATOR Now TV
新賬單地址 New Billing Address : _____
- F 更改通訊地址 Change of Correspondence Address**
(請連同住址證明及客戶身份證之副本 please provide copy of address proof and customer's HKID Card)
欲更改之服務 Select Service to be changed: 網上行 NETVIGATOR Now TV
新通訊地址 New Correspondence Address : _____
- G 更改聯絡電話號碼 Change of Contact Tel. No.**
(請連同客戶身份證之副本 please provide a copy of customer's HKID Card)
 流動號碼 Mobile No. _____ 日間 Day _____ 夜間 Night _____

第四節: 個人資料收集聲明

我們就本表格項下的服務(「本服務」)或與其有關而獲取的個人資料和其他資料(統稱「資料」)是由本集團(即香港電訊有限公司和電訊盈科有限公司以及其各自的附屬公司、聯營公司和關聯公司)一家或多家成員公司,包括但不限於Hong Kong Telecommunications (HKT) Limited、電訊盈科媒體有限公司、Club HKT Limited及HKT CSP Limited(視情況而定),根據香港法例第486章《個人資料(私隱)條例》、與資料私隱相關的其他適用法律、規則及規例以及香港電訊集團及電訊盈科集團各自的《私隱聲明》[載於www.hkt.com/legal/privacy.html及www.pccw.com/legal/privacy.html](統稱「《私隱聲明》」)的規定所收集、使用及保留。就本服務的適用條款及細則、《私隱聲明》及此個人資料收集聲明均適用於及監管我們對閣下資料之收集、使用和披露。

所收集有關閣下的資料可能由本集團聯營公司及/或關連公司、其各自的代理(包括債務追收代理)和業務合作夥伴及/或適用監管機構或政府機關使用或保存及/或向其披露(任何時候均在適用法律、規則、規例及牌照規定容許的範圍內),以處理有關本服務的事項,包括但不限於處理本表格,及履行適用法律、規定、規例及牌照規定。

如使用「曲奇」(cookies)收集有關訪客的資料:我們的網站和應用程式會在閣下的電腦或裝置中使用「曲奇」或類似的追蹤工具,以便我們(例如)為閣下提供個人化的服務及/或於閣下瀏覽不同網頁及/或互聯網期間進行身份識別。我們的網站和應用程式在最初會設定為接受「曲奇」。閣下可以透過更改閣下網頁或手機瀏覽器的設定選擇拒絕或刪除「曲奇」的歷史記錄;但是,閣下在更改有關設定後,可能無法如常使用我們網站及/或應用程式的某些功能。

閣下有權查閱、修正或查詢我們所持有有關閣下的資料。如閣下有意查閱、修正或查詢我們所持有有關閣下的資料,請以書面方式致函以下地址:香港電訊集團私隱條例事務主任(香港郵政總局信箱9896號或電郵至:privacy@pccw.com)或電訊盈科集團私隱條例事務主任(香港郵政總局信箱9872號或電郵至:privacy@pccw.com)。

Section D: Personal Information Collection Statement

The personal data and other information (collectively, "Data") that are provided as a result of or in connection with the service(s) (collectively, the "Services") under this Form are collected, used and retained by the relevant service provider(s) of the Services, being one or more of the members of the Group (being, HKT Limited and PCCW Limited and their respective subsidiaries, affiliates and associated companies), including but not limited to Hong Kong Telecommunications (HKT) Limited, PCCW Media Limited, Club HKT Limited and HKT CSP Limited (as the case maybe), in accordance with the requirements of the Personal Data (Privacy) Ordinance (Chapter 486 of the Laws of Hong Kong), other applicable laws, rules and regulations relating to data privacy and the Privacy Statement of the HKT Group (www.hkt.com/legal/privacy.html) and of the PCCW Group (www.pccw.com/legal/privacy.html) (collectively, the "Privacy Statement"). The applicable terms and conditions of the Services, the Privacy Statement, and this Personal Information Collection Statement all apply to and govern our collection, use and disclosure of your Data.

Your Data is collected, may be used or maintained by and/or disclosed, at all times to the extent permitted under applicable laws, rules, regulations and licence requirements, to affiliates and/or related companies of the Group, their respective agents (including debt collection agent) and business partners, and/or applicable regulatory bodies or governmental authorities for purposes in connection with this Form, including without limitation processing with this Form, and complying with applicable laws, rules, regulations and licence requirements.

Where cookies are used to collect Data about visitors: Our websites and apps use cookies or similar tracking tools on your machine or device in order for us to, for example, personalise your user experience and/or maintain your identity across multiple webpages and/or Intern sessions. Our websites and apps are initially set up to accept cookies. You can opt-out of or delete historical cookies by changing the settings on your web or mobile browsers; however, if you do so, you may find that certain features on our websites and/or our apps do not work properly.

You are entitled to access, correct or enquire about the Data held by us about you. If you wish to access, correct or enquire about any Data held by us about you, you can do so by writing to the HKT Group's Privacy Compliance Officer (GPO Box 9896 or via email to: privacy@pccw.com) or the PCCW Group's Privacy Compliance Officer (GPO Box 9872 or via email to: privacy@pccw.com).

第五節 Section E:

客戶簽署 Customer's Signature

除特別聲名外,更改服務將於下期賬單生效。Change request will be effective on the next billing cycle unless otherwise specified.

備註Remarks: _____

客戶簽署
Customer's Signature: _____
(商業客戶請提供公司印章Company chop is required for corporate customers)

日期
Date: _____